

Max Koller  
EDITOR IN CHIEF

Tom Glass  
SENIOR EDITOR

**EDITORIAL REVIEW BOARD**

Russell Barczyk	Kelli Odhuu
George Chinnery	Ruth Petzold
Scott Chiverton	Micah Risher
Roger Cohen	Dawn Rogier
Tim Collins	Rick Rosenberg
Sara Denne-Bolton	Harry Samuels
David Fay	Thomas Santos
Jerrold Frank	John Scacco
Bradley Horn	Andrea Schindler
John Mark King	John Silver
William Little	Rebecca Smoak
Denise Lowery	Maria Snarski
Jennifer MacArthur	Jennifer Uhler
Fife MacDuff	Joëlle Uzarski
Kevin McCaughey	Frances Westbrook
Diane Millar	Eran Williams
Whitney Mirs	Dennis Yang
Alice Murray	

*English Teaching Forum*, published quarterly by the United States Department of State for teachers of English, is distributed abroad by U.S. embassies. Questions about subscriptions should be addressed to the Public Affairs Office of the nearest U.S. embassy.

In the United States, Canada, and other countries, annual subscriptions to individuals and institutions are available through the U.S. Superintendent of Documents: <http://bookstore.gpo.gov>

US ISSN 1559-663X (print)  
ISSN 1559-6621 (online)

**ARTICLES**

**2** **Twelve Activities for Teaching the Pragmatics of Complaining to L2 Learners**  
AMANDA HILLIARD

**14** **Group Dynamics: Building a Sense of Belonging in the EFL Classroom**  
PHAM HUYNH PHU QUY

**22** **Book Clubs as a Tool for Community Building and Language Enhancement**  
JESSICA McCAUGHEY

**READER'S GUIDE**

**30** **Questions for analysis and discussion**

**TEACHING TECHNIQUES**

**32** **Board Games in the Business Classroom: How to Play "Business Decisions"**  
DANIEL CLAUSEN

**36** **Timed Partner Reading and Text Discussion**  
MICHAEL GIOVACCHINI

**MY CLASSROOM**

**40** **Georgia**

**TRY THIS**

**45** **The Great Mini-Debate**  
HEATHER BENUCCI

**THE LIGHTER SIDE**

**Debate Dialogue (Inside back cover)**