ARTICLES

2 Twelve Activities for Teaching the Pragmatics of Complaining to L2 Learners
AMANDA HILLIARD

14 Group Dynamics: Building a Sense of Belonging in the EFL Classroom
PHAM HUYNH PHU QUY

22 Book Clubs as a Tool for Community Building and Language Enhancement
JESSICA McCaughey

READER’S GUIDE

30 Questions for analysis and discussion

TEACHING TECHNIQUES

32 Board Games in the Business Classroom: How to Play “Business Decisions”
DANIEL CLAUSEN

36 Timed Partner Reading and Text Discussion
MICHAEL GIOVACCHINI

MY CLASSROOM

40 Georgia

TRY THIS

45 The Great Mini-Debate
HEATHER BENUCCI

THE LIGHTER SIDE

Debate Dialogue (Inside back cover)